



Herbalife provides the Gold Standard in consumer protection.

Gold Standard Guarantees

LOW START-UP COSTS

There are no minimum purchases required, and there is a low cost for the Herbalife Member Pack. In addition, there is no requirement to purchase any sales and business tools to start up or succeed with an Herbalife Membership.

MONEY-BACK GUARANTEE

There is a fully refundable, 90-day money-back guarantee for the cost of the Herbalife Member Pack if Membership is canceled for any reason. We also provide a 100% refund guarantee on product, plus return shipping costs for the return of all unsold products purchased in the prior 12 months if Membership is canceled for any reason.

UP-FRONT BUSINESS OPPORTUNITY INFORMATION

We provide clear, accurate and timely disclosures to prospective Members regarding potential income in our Statement of Average Gross Compensation.

WRITTEN ACKNOWLEDGEMENT

We require a new Member to acknowledge in writing that they are aware of each of these Gold Standard Guarantees before their Membership Application and Agreement is accepted.

STRONG PRODUCT AND BUSINESS OPPORTUNITY CLAIM GUIDELINES

We clearly define the benefit of each product and appropriate method of use directly on the product label, so the right product is taken the right way to achieve the best results. You can find approved product claims and product information on Herbalife product labels and in Herbalife published materials. And we provide realistic expectations of the business opportunity and the effort required to succeed at all levels.

Herbalife and our Members are committed to the highest standards of ethical behavior.

If you become aware of any unapproved claims related to Herbalife products, representations relating to the income opportunity that are not aligned with Herbalife's Statement of Average Gross Compensation or other questionable behavior by a Member, please contact Distributor Relations at 866-866-4744.

Working together, we can ensure that Herbalife sets the Gold Standard in consumer protection.